9460 & 9470 REMOTE AREA LIGHTING SYSTEMS ("RALS") PURCHASED IN 2014 AND EARLIER

SAFETY UPDATE | 03/12/2019





DETAILS: Pelican takes the quality and safety of its products very seriously. As such, we are constantly monitoring the performance of our products in the field to ensure quality and safety are never compromised. In the rare event that our analysis shows that our product is being used in an unexpected way, or in a way that is inconsistent with our warnings and instructions and potentially unsafe, we believe it is important to remind our customers how to use our products safely and as directed. Our goal is to keep our customers and customers' customers safe and satisfied with their Pelican products.

Please be reminded of the WARNING on these 9460 and 9470 Remote Area Lighting Systems purchased in 2014 and earlier ("RALS") to never charge them with the container lid closed. Failure to follow this WARNING may cause internal gas or heat build-up resulting in venting, explosion or fire which could cause severe physical injury or property damage. While the products perform safely when used as directed, they should never be charged with the container lid closed.

Users are invited to contact us via email (RALS@pelican.com) or phone (toll: 310-257-5691/toll-free: 877-619-0289) to determine whether they have and are still using any of these older RALS. The products at issue would have been purchased from us in or before 2014, and the switches on the products would match one of the switches depicted in the images immediately below.



If we determine as a result of our discussion with you that you still have and are still using any of these older RALS, we will invite you to return it to us for a free safety review.

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